



## April 9, 2020

Everyone is impacted by the events gripping our community. CoreFirst Bank & Trust wants to help in any way we can and are making the following automatic changes for customers during the month of April, 2020. If you have received one of the fees listed below since April 1<sup>st</sup>, it will be reversed automatically without you having to do anything.

- Monthly maintenance fees will be waived on personal Access and Relationship Checking Accounts
- Monthly maintenance fees will be waived on personal Statement Saving and Money Market Accounts
- Excessive withdrawal fees will be waived on personal savings accounts
- Foreign network ATM charges will be waived on personal accounts

If you have other concerns surrounding your CoreFirst deposit or loan accounts, we have solutions ready. Simply reach out to us at 785-267-8900 or 1-800-280-0123. Our Call Center is experiencing a high volume, but our team is dedicated to keeping your wait time minimal. Our Personal Bankers may be able to help with one of the following options:

- An increase in mobile deposit limits when needed
- Hardship loan relief on installment, mortgage and commercial loans
- Hardship payment relief on credit cards
- Access to a consumer line of credit<sup>1</sup>
- Information for **businesses** on SBA loans including the Paycheck Protection Program

<sup>1</sup> Subject to application and credit approval.