



**March 17, 2020**

The impact of COVID-19 on our community is something we are monitoring closely. The health and safety of our team, customers and our community are at the center of all the decisions we are making during these extraordinary times.

**Out of the abundance of caution, we have decided that all CoreFirst locations will be open for drive-thru transactions ONLY effective March 18, 2020 until further notice. Customers will be able to call and make an appointment for in-person visits to open accounts, sign documents or visit a safe deposit box.**

**We're here for you.**

COVID-19 has affected all of us in different ways. If you are impacted financially, CoreFirst Bank & Trust is here to help. If you have specific questions, we can talk through all the options available for your unique situation. Please contact our Call Center to speak to a Personal Banker, 785-267-8900 or 1-800-280-0123.

**Bank from anywhere, including home 24/7.**

- The [CoreFirst Bank Information Line](#) is available 24/7 so you can bank by telephone at 1-800-280-0123 or 785-267-8500
- Go online, 24/7 and use [Internet Banking](#) at CoreFirstBank.com
- Download the CoreFirst mobile app and bank from your phone, 24/7
- Our Call Center is open Monday - Friday from 8:00AM – 6:00PM and Saturdays from 9AM - Noon
- Chat with us by visiting CoreFirstBank.com, Monday-Friday from 8:00AM – 6:00PM and Saturdays from 9AM - Noon
- Utilize drive-thru lanes and ATMs available at most locations and offer limited social contact

**Keeping you safe.**

- Our continuity strategies allow us to be prepared for events such as these. We are reviewing staffing, facilities, information from the CDC, third-party vendor readiness and a multitude of other factors to make sure we are here to provide you with everything you need

- There are many [Coronavirus scams](#) circulating in the area. Please watch out for emails that appear to be from the CDC or the Worldwide Health Organization. It is always best practice to go directly to these sites for information. Also, be careful of charitable giving that request gift cards or cash to be wired.

***Please check our website or social channels regularly for updates and changes. We greatly appreciate your business. Together, we can and will get through this.***